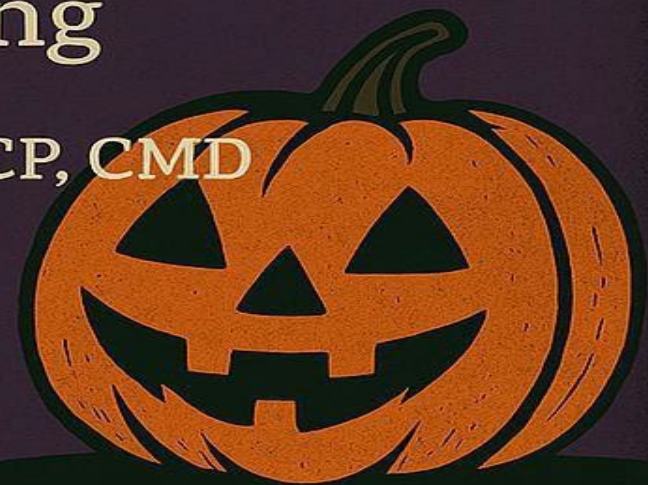
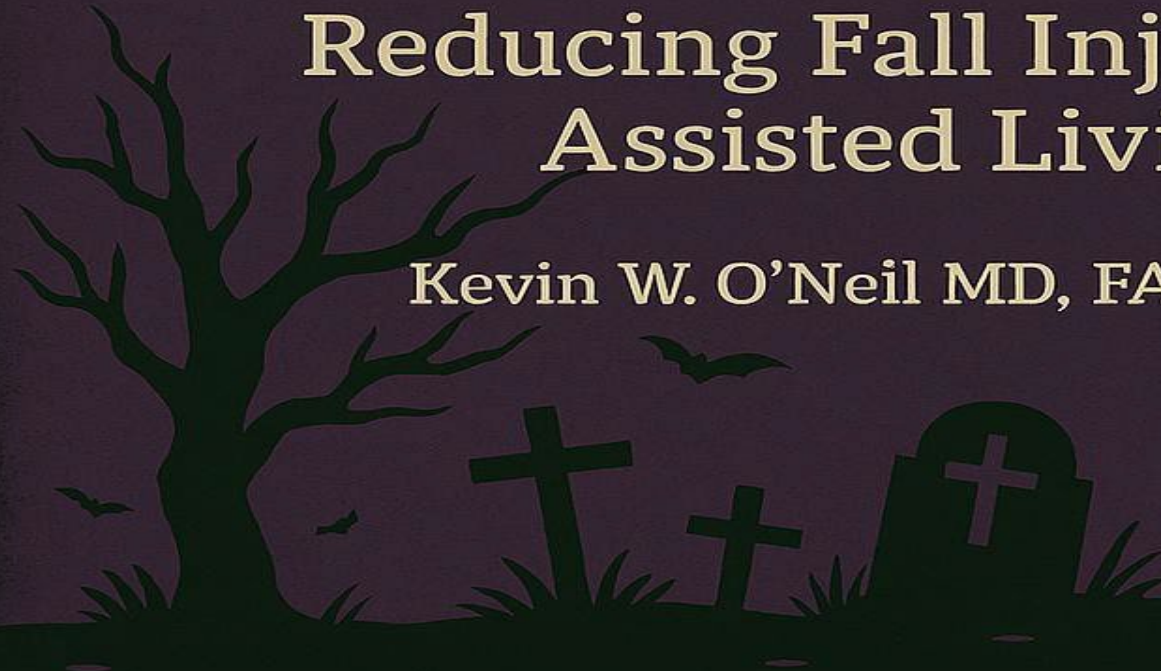




# STEPPING TOWARD STABILITY

Reducing Fall Injuries in  
Assisted Living

Kevin W. O'Neil MD, FACP, CMD





# Disclosures

- Unlike Dr. Jekyll, I do not have a Mr. Hyde
- I “hyde” no conflicts of interest related to this presentation.

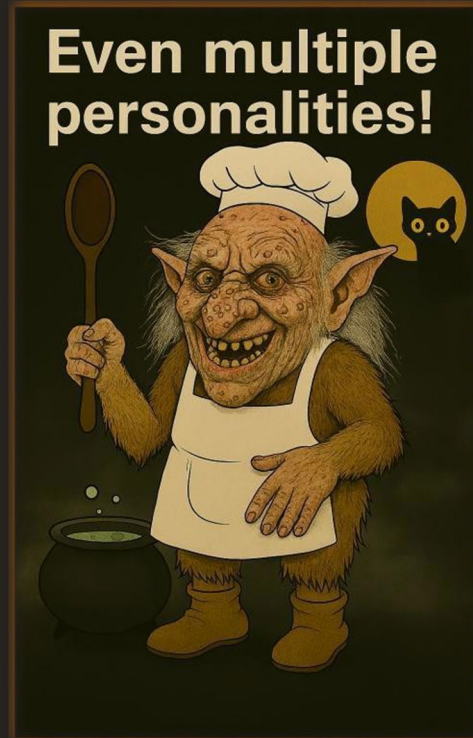




**But I do have a  
split personality!**



**Even multiple  
personalities!**







# FALL PREVENTION AND MANAGEMENT



## LEARNING OBJECTIVES



Explain the prevalence of falls



Perform a root-cause analysis of falls



Describe intrinsic and extrinsic risk factors



Utilize clinical tools for fall assessment



Discuss orthostatic hypotension



Review evidence-based interventions







# Pre-Test: True or False?



1. Most falls in elderly persons are associated with serious injury.
2. Falls are the leading cause of accidental death in the elderly.
3. Approximately 5% of community-dwelling elderly persons fall each year.
4. Falls in the older adult usually have one cause.
5. Orthostatic (postural) hypotension is a common cause of falls in older adults.





# Best Answer(s)?



1. Which of the following types of medication are associated with an increased fall risk?
  - a. Thyroid supplements
  - b. Tranquilizers
  - c. Narcotic pain medications
  - d. Anti-depressants
2. Which of the following illnesses can increase fall risk in an elderly person?
  - a. Pneumonia
  - b. Parkinson's disease
  - c. Alzheimer's disease and other forms of dementia
  - d. Urinary tract infection





# Definition



A fall is an event which results in a person coming to rest inadvertently on the ground or floor or other lower level.

*-World Health Organization*







# Prevalence



- 👴 35-40% of community-dwelling persons  $\geq 65$  fall annually
- 👵 One-half of those  $>80$  years fall annually
- 👴  $>50\%$  of long-term care residents fall annually
- 🏠 Complications of falls are the leading cause of death from injury in persons aged  $\geq 65$





# Fall-Related Injury



Most falls by older adults result in some injury



10% to 15% of falls result in serious injury



Injury rates are higher in residential care settings



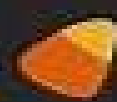
The death rate due to falls increases with age



75% of deaths due to falls occur in the 14% of the population over age 65



Mortality is highest in white men > 85 years





# Consequences

- Associated with
  - Decline in functional status
  - Nursing home placement
  - Increased use of medical services
  - Fear of falling
- Half of those who fall are unable to get up without help (“long lie”)
- A long lie predicts lasting functional decline







# Economic Impact



- CDC: About \$50B spent annually due to non-fatal fall-related injuries.
- Medical spending for fatal fall injuries about \$754M yearly
  - Fall-related injuries = 6% of total medical spending for older adults



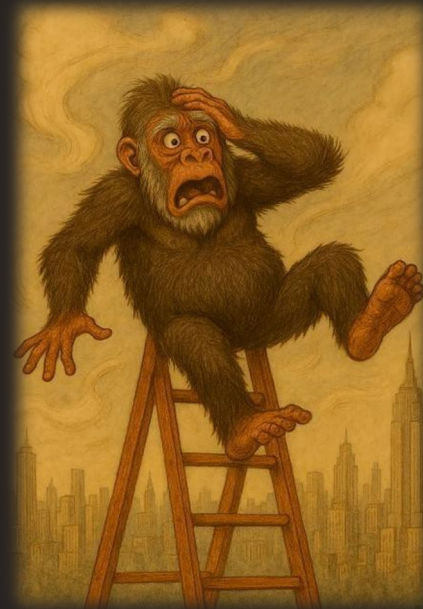
• ↑ Emergency department visits: 75% of visits for falls are for persons over age 65.

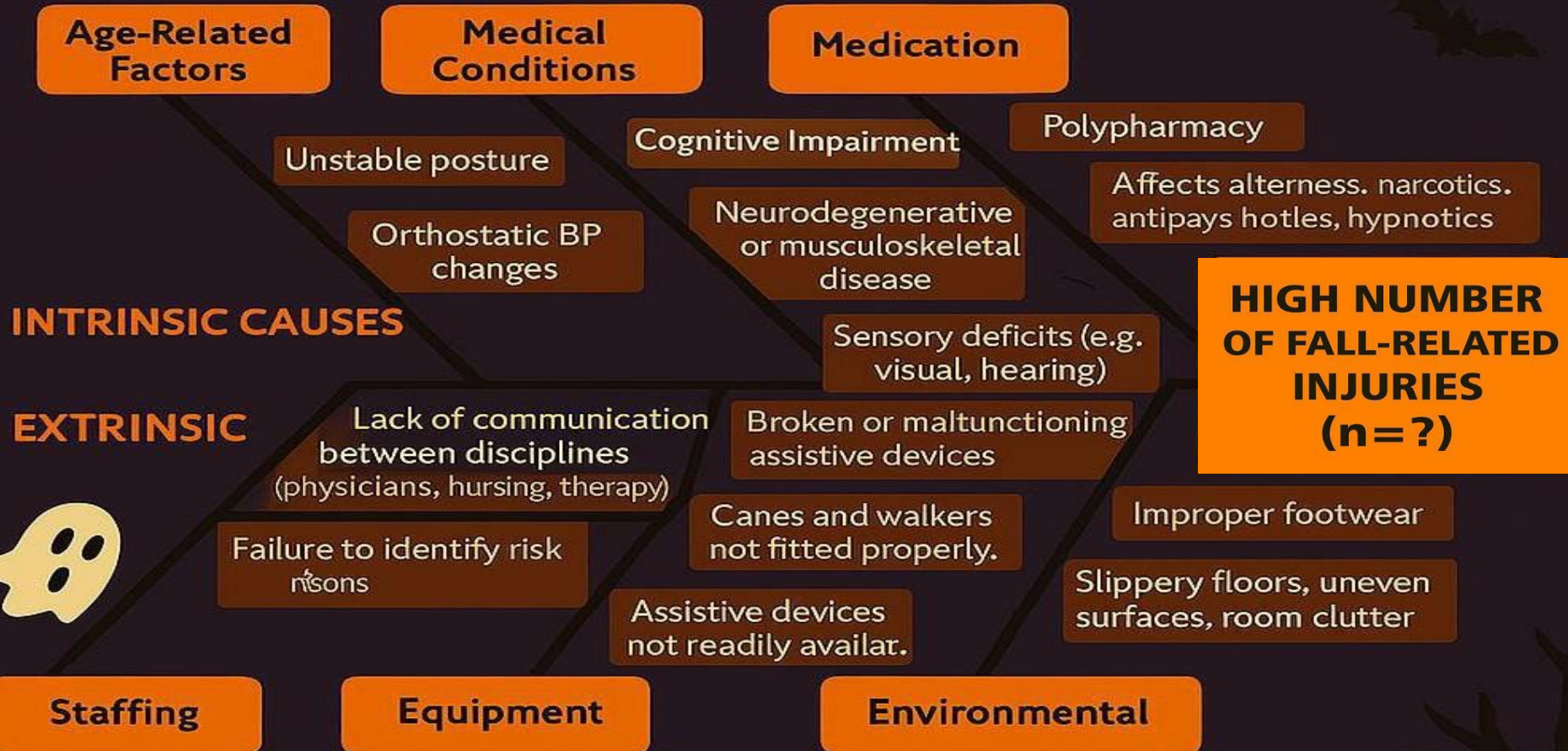




# Causes

- Rarely due to a single cause
- Complex interaction of:
  - intrinsic factors (e.g., chronic disease)
  - challenges to postural control (e.g., changing position)
  - mediating factors (e.g., risk taking, environmental)













# Aging Eyes



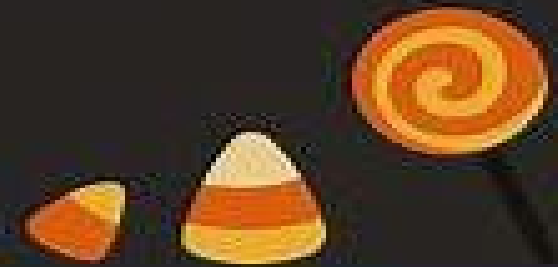
## ■ Visual

-  Decreased Acuity
-  Impaired Dark Adaptation
-  Sensitivity to Contrast & Glare
-  Impaired Accommodation



## ■ Ocular Diseases

-  Cataracts
-  Glaucoma
-  Macular Degeneration



# Aging Ears

- Auditory

- 🦻 Impaired detection and interpretation of auditory stimuli

- Vestibular

- 🌀 Vestibular dysfunction may lead to vertigo and falls





# Aging Nervous System



- Proprioception impaired
  - Age-related peripheral neuropathy
    - Neuropathy due to diabetes, B12 deficiency
- Neck sensory receptors
  - Impaired by whiplash, cervical spondylosis







# Drug Causes



- Specific classes

- Benzodiazepines
- Anticonvulsants
- Antidepressants
- Antipsychotic drugs
- Diuretics
- Antihistamines
- Antihypertensives
- Levodopa



- Recent medication dosage adjustments
- Total number of prescriptions





# Postural Control

- Environmental: elevated or low bed height, bed rails, low toilet seats, poor illumination, upended rug edges, wet/highly polished floors, icy walkways.
- Changing positions
- Normal activities
  - Consider maladapted assistive devices
  - Multifocal lenses



# Medical Conditions


- Degenerative joint disease
- Sarcopenia
- Acquired musculoskeletal deformities
- Intermittent claudication
- Impairments following orthopedic surgery
- Impairments following stroke
- Orthostatic (postural) hypotension
- Dementia
- Fear of falling
- Usually multifactorial







# Extrinsic Factors



-  Staffing
  - Staffing levels on weekends and nights
  - Failure to identify risk factors
  - Lack of communication between disciplines

-  Equipment
  - Assistive devices not readily available
  - Canes and walkers not fitted properly.
  - Broken or malfunctioning assistive devices



-  Environmental
  - Poor lighting
  - Improper footwear
  - Slippery floors, uneven surfaces, room clutter





## SEE SOMETHING? SAY SOMETHING!



## YOU ARE A HEALTH HERO

You spotted the signs – and helped prevent a fall. That's heroic!





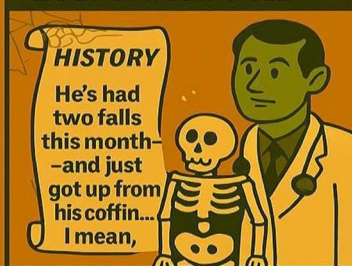


## SBAR: Spooky but Accurate Reporting!

### S – SITUATION



### BACKGROUND



### A – ASSESSMENT



### RECOMMENDATION



## YOU ARE A HEALTH HERO

Your observations aren't extra – they're essential.  
Even in spooky season, safety comes first!





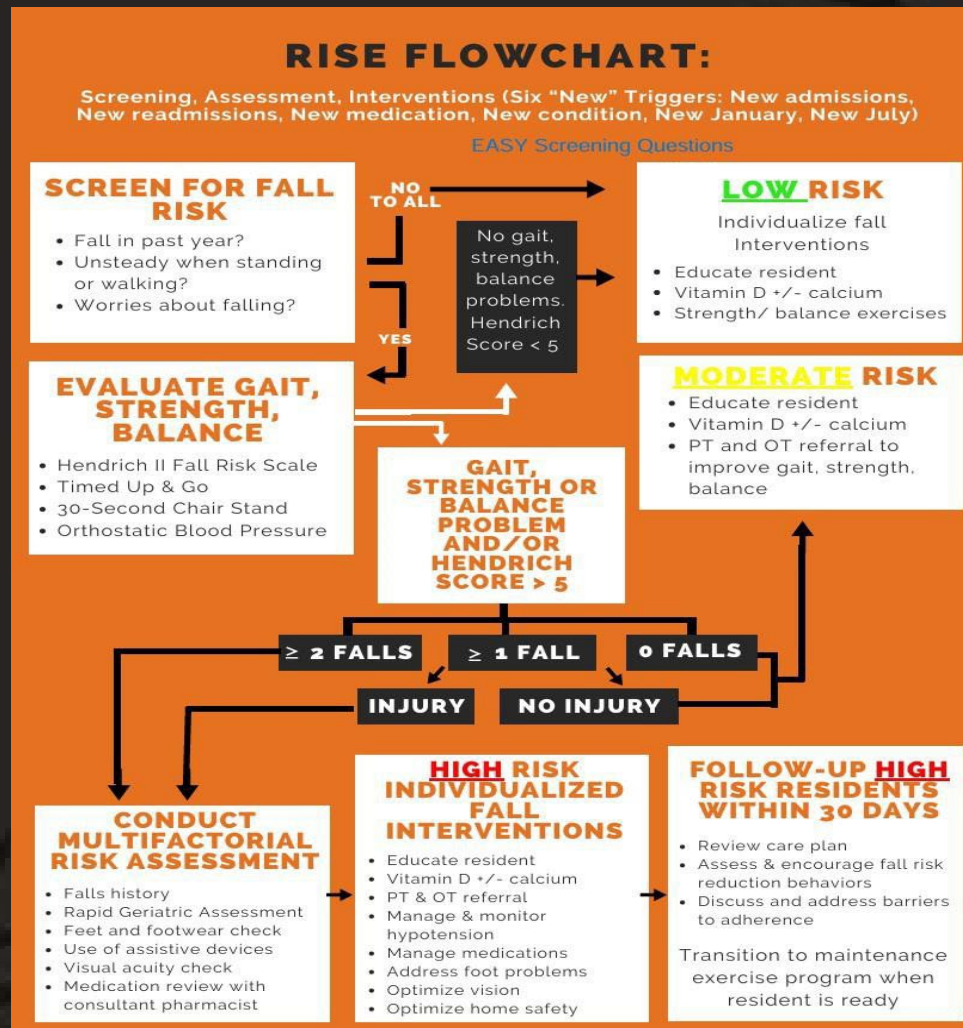
# Fall Assessment



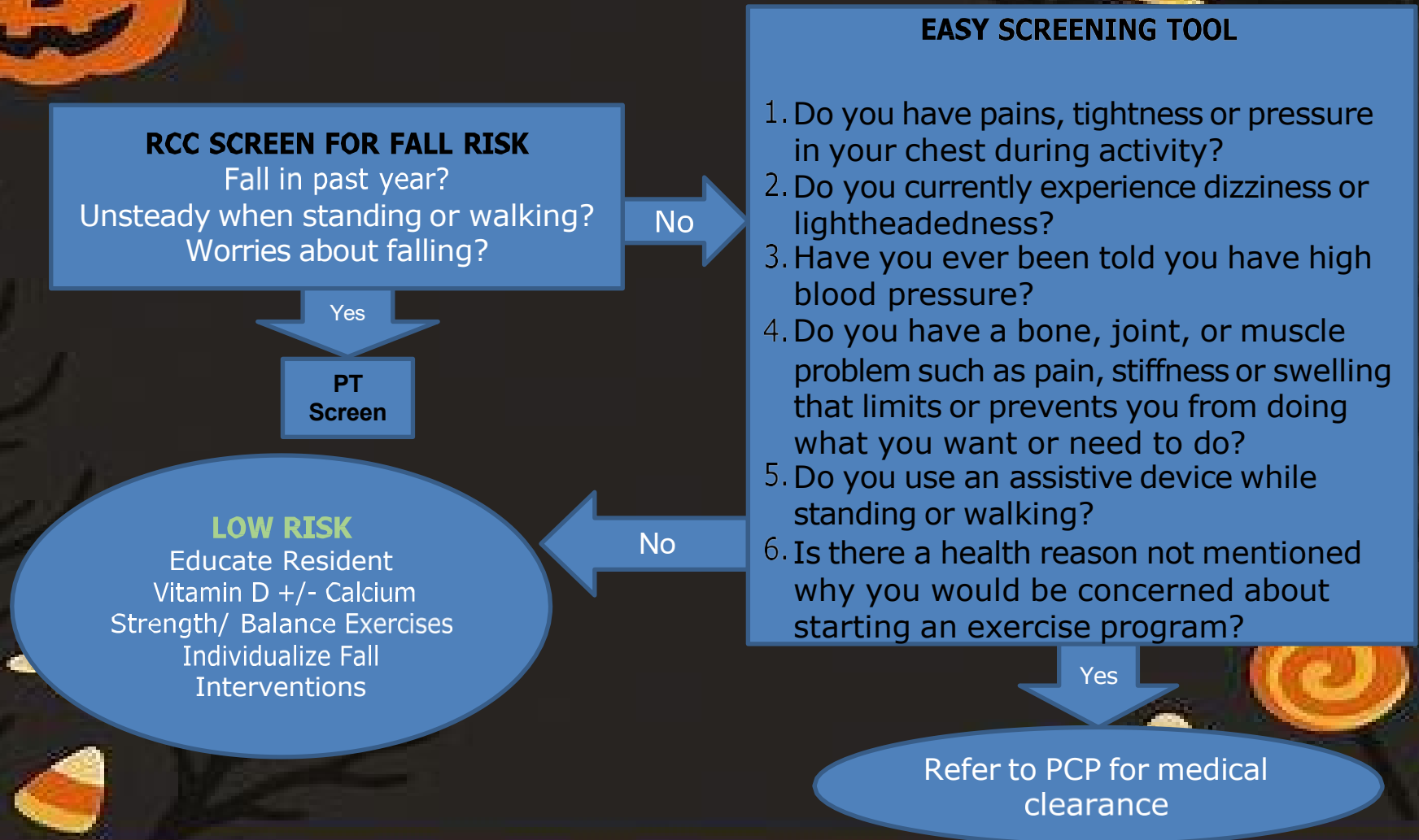
- Should be part of an annual examination
- Single fall: check for balance or gait disturbance. Does not necessarily mean a higher risk.
- Recurrent falls or gait or balance disturbance: complete falls evaluation
  - History
  - Medications
  - Vision
  - Gait and balance
  - Lower limb joints
  - Neurologic
  - Cardiovascular
  - Alcohol



# Process Flowchart



# RCC/Nurse Screen: **LOW Risk**



# PT Screen: **Low Risk**

## PT SCREEN: **GAIT, STRENGTH, BALANCE**

Hendrich II Fall Risk Model  
Timed Up & Go (TUG)  
30-Second Chair Stand  
Orthostatic Blood Pressure

Normal

### **LOW RISK**

Educate Resident  
Vitamin D +/- Calcium  
Strength/ Balance exercises  
Individualize Fall Interventions

No

## EASY SCREENING TOOL


1. Do you have pains, tightness or pressure in your chest during activity?
2. Do you currently experience dizziness or lightheadedness?
3. Have you ever been told you have high blood pressure?
4. Do you have a bone, joint, or muscle problem such as pain, stiffness or swelling that limits or prevents you from doing what you want or need to do?
5. Do you use an assistive device while standing or walking?
6. Is there a health reason not mentioned why you would be concerned about starting an exercise program?

Yes

Refer to PCP for medical clearance



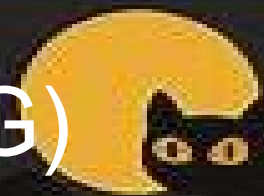
# Hendrich II Fall Risk Model



HENDRICH II FALL RISK MODEL®		
RISK FACTOR	RISK POINTS	SCORE
Confusion/Disorientation/Impulsivity	4	
Symptomatic Depression	2	
Altered Elimination	1	
Dizziness/Vertigo	1	
Gender (Born male and/or self-identify as male.)	1	
Any Administered Antiepileptics (Anticonvulsants) <sup>1</sup>	2	
Any Administered Benzodiazepines <sup>2</sup>	1	
<b>Get-Up-and-Go Test: "Rising From a Chair"</b> <i>NOTE: If unable to assess, monitor for change in activity level, assess other risk factors, document both on patient chart with date and time.</i>		
Ability to rise in a single movement - no loss of balance with steps	0	
Pushes up, successful in one attempt	1	
Multiple attempts, but successful	3	
Unable to rise without assistance during test	4	
A TOTAL SCORE OF 5 OR GREATER = HIGH RISK		TOTAL SCORE: <span style="border: 1px solid black; padding: 2px 10px;"> </span>



# Timed Up & Go Test (TUG)



Record the time it takes a person to:

- Rise from a hard-backed chair
- Walk 10 feet and turn
- Return to the chair
- Sit down



Scoring: Most adults can complete in 10 sec

- Most frail elderly adults can complete in 11 to 20 sec
- Need for > 10 sec = ↑ falls risk
- Need for > 20 sec → comprehensive evaluation



# 30-Second Chair Stand

## ASSESSMENT

### 30-Second Chair Stand

**Purpose:** To test leg strength and endurance

**Equipment:** A chair with a straight back without arm rests (seat 17" high), and a stopwatch.

#### ① Instruct the patient:

1. Sit in the middle of the chair.
2. Place your hands on the opposite shoulder crossed, at the wrists.
3. Keep your feet flat on the floor.
4. Keep your back straight, and keep your arms against your chest.
5. On "Go," rise to a full standing position, then sit back down again.
6. Repeat this for 30 seconds.

**NOTE:**  
Stand next to the patient for safety.



#### ② On the word "Go," begin timing.

If the patient must use his/her arms to stand, stop the test. Record "0" for the number and score.

#### ③ Count the number of times the patient comes to a full standing position in 30 seconds.

If the patient is over halfway to a standing position when 30 seconds have elapsed, count it as a stand.

#### ④ Record the number of times the patient stands in 30 seconds.

Number: \_\_\_\_\_ Score: \_\_\_\_\_

CDC's STEADI tools and resources can help you screen, assess, and intervene to reduce your patient's fall risk. For more information, visit [www.cdc.gov/steady](http://www.cdc.gov/steady)



Centers for Disease  
Control and Prevention  
National Center for Injury  
Prevention and Control

2017

Patient \_\_\_\_\_

Date \_\_\_\_\_

Time \_\_\_\_\_ ☐ AM ☐ PM

## SCORING

### Chair Stand Below Average Scores

AGE	MEN	WOMEN
60-64	< 14	< 12
65-69	< 12	< 11
70-74	< 12	< 10
75-79	< 11	< 10
80-84	< 10	< 9
85-89	< 8	< 8
90-94	< 7	< 4

A below average score indicates a risk for falls.

**STEADI** Stopping Elderly Accidents,  
Deaths & Injuries



# Orthostatic Hypotension



Affects over 20% of people aged 60+



>1/3 in assisted living; >50% in nursing homes



Nearly 70% of hospitalized elderly



More common in those with diabetes



Linked to coronary disease, heart failure, stroke



Independent predictor of mortality and falls



Found in 1/4-1/3 of ER patients with syncope

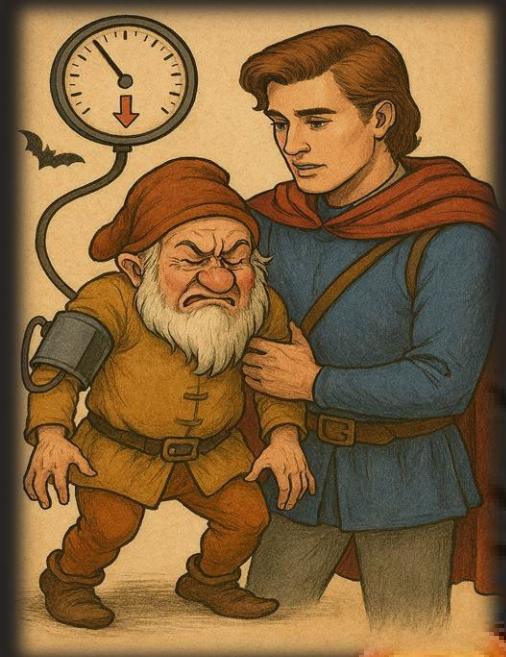
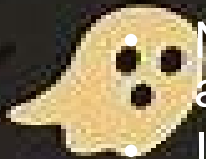






# OH Definition

- Decrease in systolic blood pressure (SBP) of 20 mmHg or more or 10 mmHg or more diastolic (DBP) within 3 minutes of standing from the supine position.
- Most sensitive and consistent measurements in early morning.
- In patients with supine hypertension, OH is defined as a drop of at least 30 mmHg SBP or 15 mmHg DBP; however, decline >20 mmHg is a risk factor for falls.
- Neurogenic: related to neurological conditions (e.g., Parkinson's)
- Nonneurogenic: due to dehydration, anemia, or drug effects.
- Important to check supine and standing pulse rate to differentiate



# Measuring Orthostatic BP

**ASSESSMENT**  
**Measuring Orthostatic Blood Pressure**




Patient \_\_\_\_\_

Date \_\_\_\_\_


Time \_\_\_\_\_ ☐ AM ☐ PM

- ① Have the patient lie down for 5 minutes.
- ② Measure blood pressure and pulse rate.
- ③ Have the patient stand.
- ④ Repeat blood pressure and pulse rate measurements after standing 1 and 3 minutes.


A drop in BP of  $\geq 20$  mm Hg, or in diastolic BP of  $\geq 10$  mm Hg, or experiencing lightheadedness or dizziness is considered abnormal.

POSITION	TIME	BP	ASSOCIATED SYMPTOMS
Lying Down 	5 Mins.	BP ____/____ HR _____	
Standing 	1 Min.	BP ____/____ HR _____	
Standing 	3 Mins.	BP ____/____ HR _____	

CDC's STEADI tools and resources can help you screen, assess, and intervene to reduce your patient's fall risk. For more information, visit [www.cdc.gov/steady](http://www.cdc.gov/steady)



Centers for Disease Control and Prevention  
National Center for Injury Prevention and Control



Stopping Elderly Accidents, Deaths & Injuries

2017

# Symptoms

- Occur with standing and relieved by supine position.
- Cerebral
  - Lightheadedness, syncope, cognitive impairment, vertigo
- Cardiovascular
  - Chest pain, palpitations
- Pulmonary
  - Dyspnea, fatigue, platypnea
- Gastrointestinal
  - Nausea
- Retina
  - Blurry or dimmed vision
- Upper body
  - Neck and shoulder pain (“coat hanger syndrome”)



# PT Screen: **MODERATE Risk**

## PT SCREEN: GAIT, STRENGTH, BALANCE

Hendrich II Fall Risk Scale  
Timed Up & Go (TUG)  
30-Second Chair Stand  
Orthostatic Blood Pressure

Abnormal:  
Hendrich  $\geq 5$

## FALL HISTORY

0 Falls?  
1 Fall/No Injury?

Yes

## **MODERATE RISK**

Educate resident  
Vitamin D +/- calcium  
PT/OT Referral  
Medication Review  
Review Care Plan  
Encourage Fall Risk Reduction Behaviors  
Transition to Maintenance Exercise  
Program When Ready





# PT Screen: **HIGH Risk**



## PT SCREEN: **GAIT, STRENGTH, BALANCE**

Hendrich II Fall Risk Scale  
Timed Up & Go (TUG)  
30-Second Chair Stand  
Orthostatic Blood Pressure

Abnormal  
Hendrich  $\geq 5$

## FALL HISTORY

$\geq 1$  Fall With Injury?  
 $\geq 2$  Falls

Yes

## FOLLOW UP WITHIN 30 DAYS

Review Care Plan  
Encourage Fall Risk  
Reduction Behaviors  
Discuss and Address  
Barriers to Adherence  
Transition to  
Maintenance Exercise  
Program When Ready

## HIGH RISK

Educate Resident  
Vitamin D +/-  
Calcium  
PT/OT Referral  
Manage hypotension  
Optimize Medications  
Address Foot  
Problems  
Optimize Vision  
Optimize Home Safety

## MULTIFACTORIAL RISK ASSESSMENT

Fall History  
Rapid Geriatric Assessment  
Feet and Footwear Check (PT/OT)  
Use of Assistive Devices (OT)  
Visual Acuity  
Medication Review (Pharmacist)





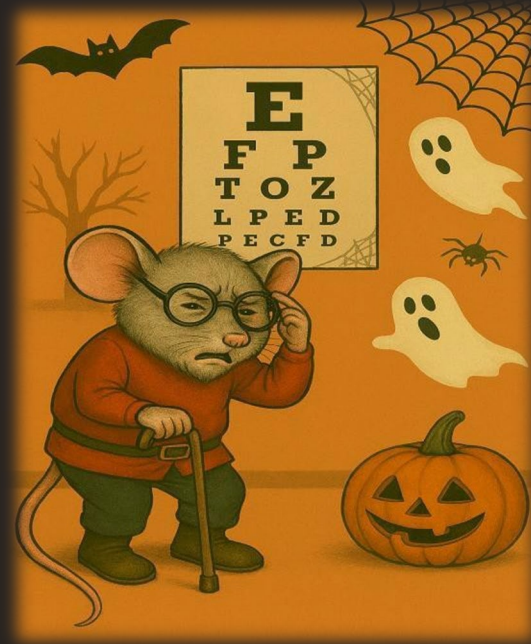
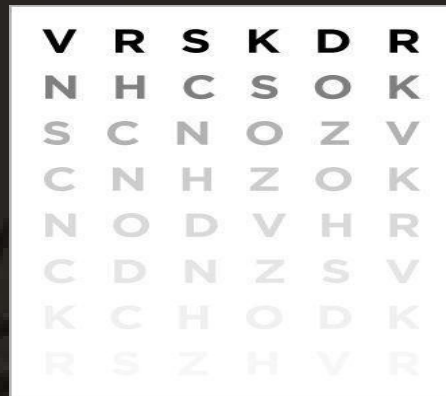
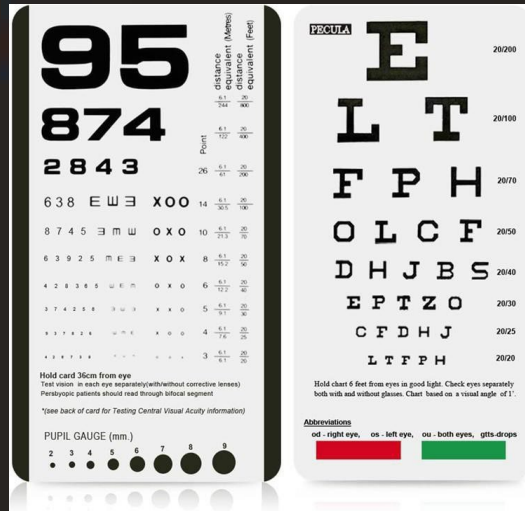
# Physical Examination



- Blood pressure and pulse, both supine and standing
- Vision screening
- Cardiovascular exam
- Musculoskeletal exam. Include feet!
- Neurological exam
- Screen for depression (independent risk factor)



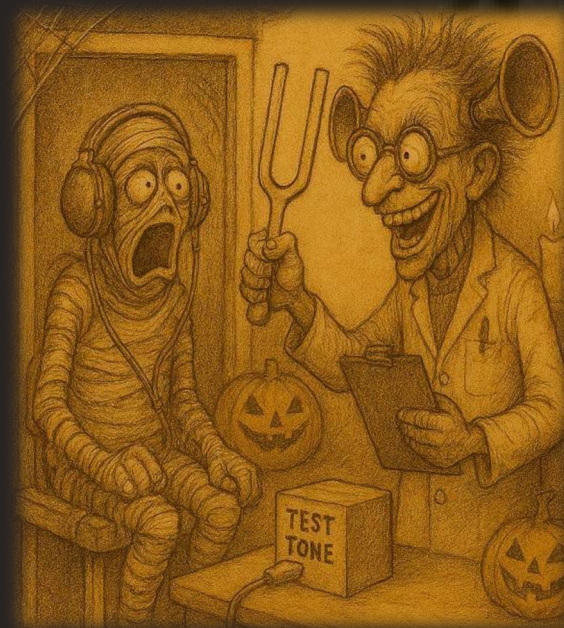
# Vision Screening





# Hearing

- 📞 **Handheld Audiometer:**  
Effective & expensive
- 🗣️ **Whispered Voice Test:**  
Easy & cheap
- 🔔 **Tuning Fork Test:** Use  
512–1024 Hz





# Gait & Balance Evaluation

- Romberg test
- Sternal “nudge” test
- Dix-Hallpike test
- Gait speed
- Short Physical Performance Battery





# Romberg Test



- Assesses postural control
- Cerebellum integrates inputs from:
  - Visual
  - Vestibular
  - Proprioceptive



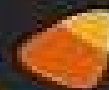
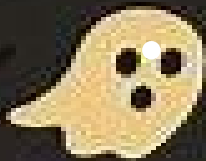




# Sternal Nudge Test



- Ask person to stand with both eyes open
- Place feet as close together as possible
- Ensure safety: have another person behind
- Nudge sternum slightly with your fingers
- Normal response: Patient stretches arms forward and takes a step backward if necessary to compensate
- Staggering or instability: consider neurological disease and/or back disease.





# Dix-Hallpike Maneuver



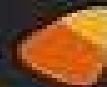
- Sitting to a supine position, with the head turned 45 degrees to one side and extended about 20 degrees backward.
- A positive Dix-Hallpike tests consists of a burst of nystagmus (jumping of the eyes).
- Helps identify benign positional vertigo.



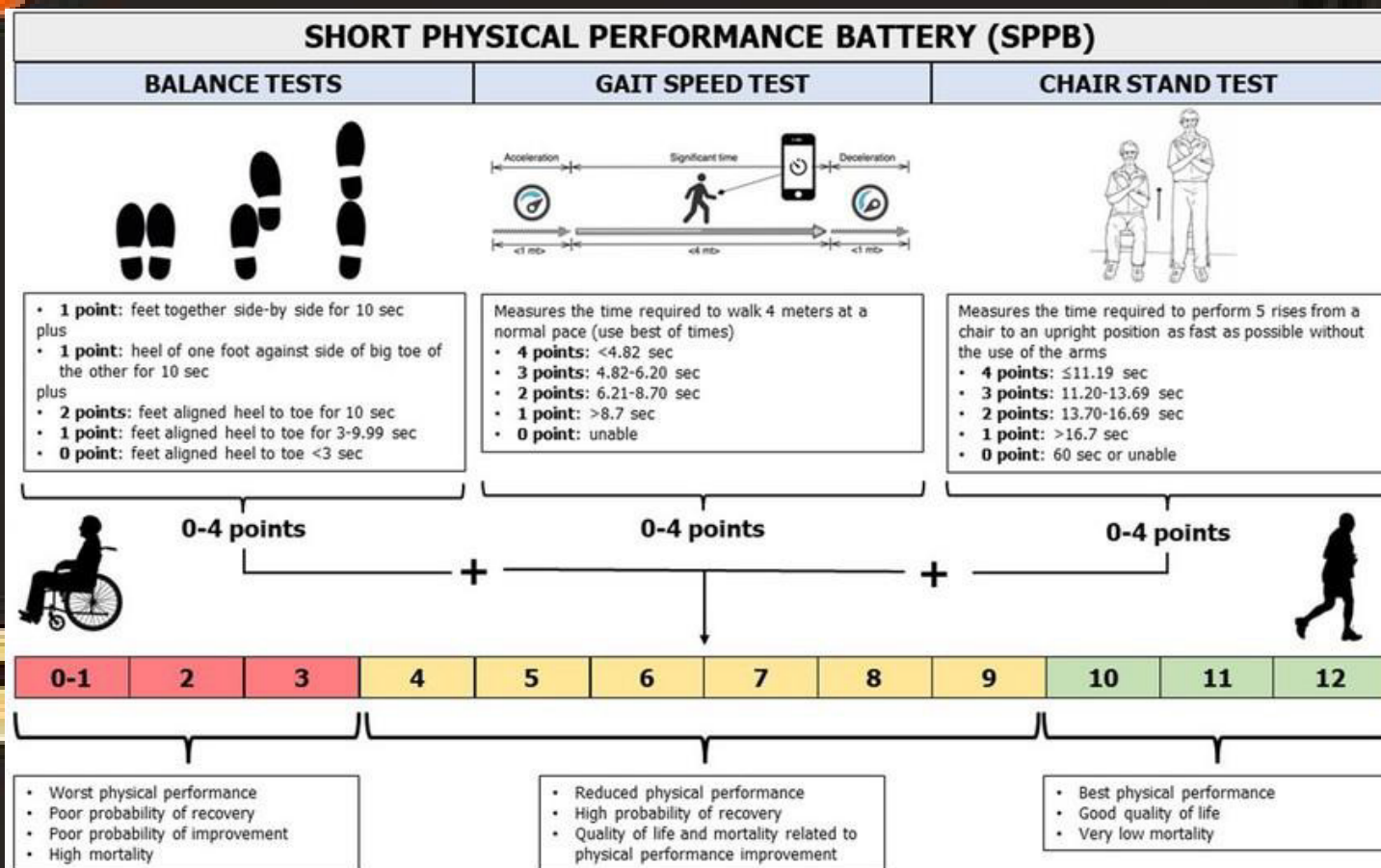
# Gait Speed

- A 6m space is required
- The distance is separated into zones:
  - 1m acceleration zone
  - 4m testing zone
  - 1m deceleration zone
- Patient walks at normal pace; may use an assistive device if necessary.
- Timer begin with the first footfall after the initial testing line.
- Stop timer coinciding with the first footfall after the 4 m finish line.
- The test should be repeated twice.

Scoring: A gait speed of more than 5 seconds to walk 4 meters ( $<0.8$  m/s) indicates that the patient is at increased risk of adverse outcomes.

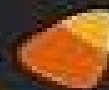


# Short Physical Performance Battery



# Diagnostic Testing

- CBC, BUN/Cr, glucose: to test for anemia, dehydration, or hyperglycemia. Toxicology if drugs suspected.
- Other tests based on history & physical exam: echocardiography, brain imaging, Xrays of spine
- Carotid sinus massage: carotid sinus hypersensitivity, a common cause of unexplained falls and fainting in the elderly. Contraindications include recent stroke, TIA, significant carotid artery stenosis
- Holter monitoring: no proven value for routine evaluation





# Interventions

- Most favorable results with health screening followed by targeted interventions
- Aim to reduce intrinsic and environmental risk factors
- Interdisciplinary approach to falls prevention is most efficacious



# SPLATT

- S: Symptoms
- P: Previous falls, near-falls
- L: Location of fall
- A: Activity at time of fall
- T: Time of fall
- T: Trauma, physiological and psychological



# INITIAL PLAN OF CARE



Treatment of acute illness and injury



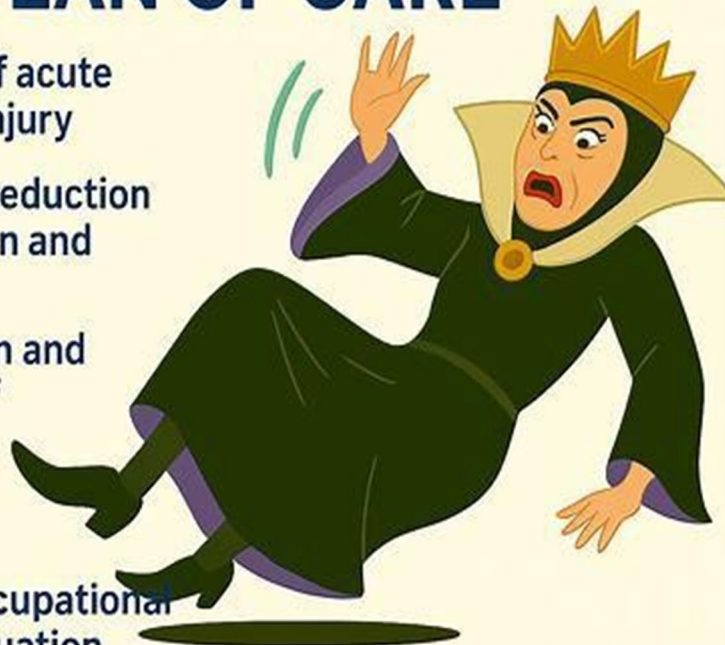
Review and reduction of medication and alcohol use



Identification and treatment of orthostatic hypotension



Initiation of physical/occupational therapy evaluation



# THERAPY



Muscle strengthening



Balance exercises



Ambulatory assistive device if necessary



Transfer and gait training



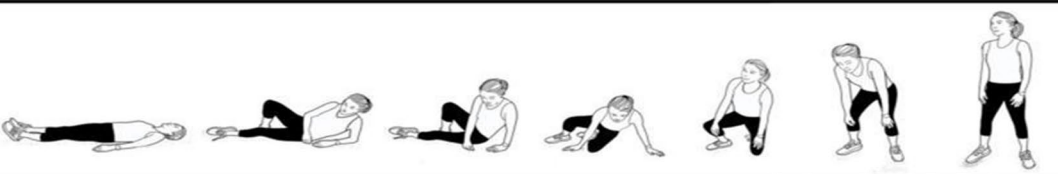

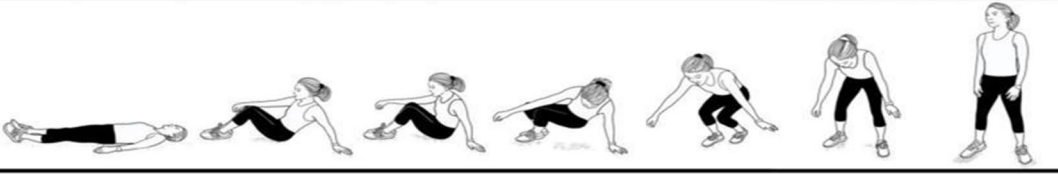
Home safety evaluation

Instruction to prevent long lie



# Preventing a Long-Lie

- Side-Sit pivot most popular with older adults:
  - Extremities maintain ground contact
  - Maximizes stability and postural control
  - Requires smaller ranges of hip & knee flexion

Side-sit to half-kneel pivot	
Quadruped push-up	
Sit-up and roll over	

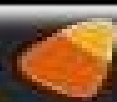
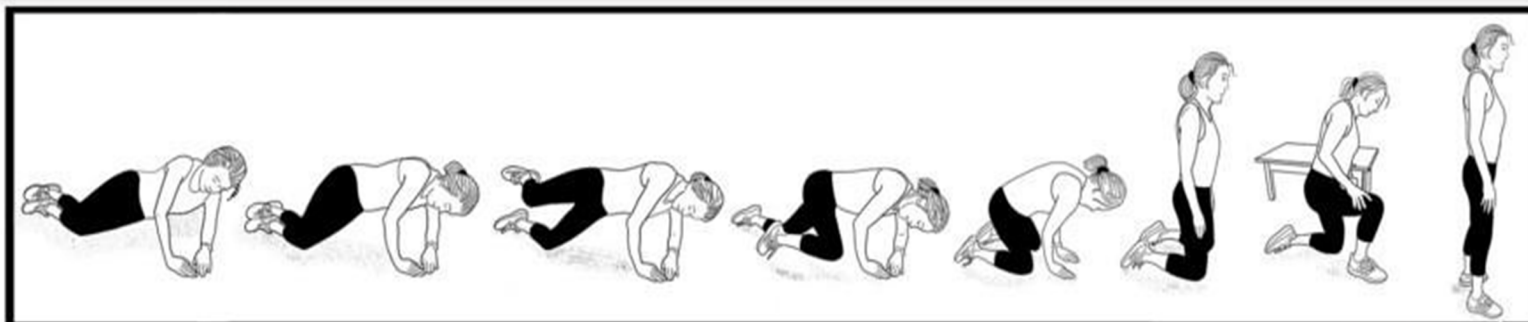




# DNS Core Exercise



- Safest and easiest way to get up
- Requires smaller ranges of hip/knee flexion—easier on arthritis patients
- Improves stability and postural control
- Requires less head/neck motion



# Consider...



Eye/audiology exam



Footwear evaluation



Hip protectors



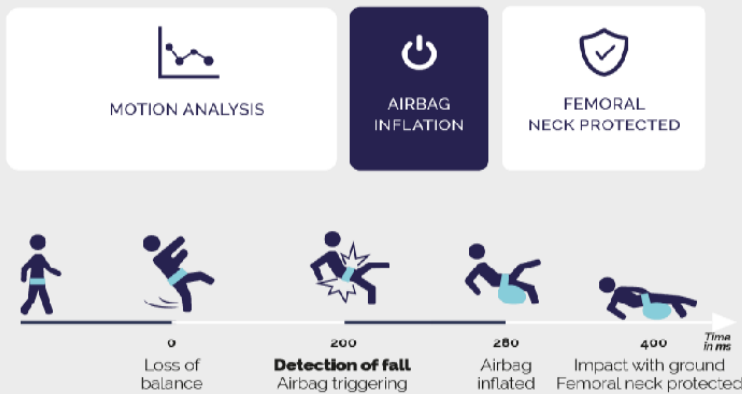
Alarm device



Lifeline



# New Technology



# Vitamin D

- Vitamin D supplementation at doses of 800-1000 IU per day, is associated with a significant reduction in the risk of falls among older adults.

— Effect of Vitamin D, Calcium, or Combined Supplementation on Fall Prevention: A Systematic Review and Updated Network Meta-Analysis. Tan L, He R, Zheng X. BMC Geriatrics. 2024;24(1):390. doi:10.1186/s12877-024-05009-x.





# DATA!!!

“In God we trust.  
Everyone else  
must bring data!”

-Dr. W. Edwards Deming



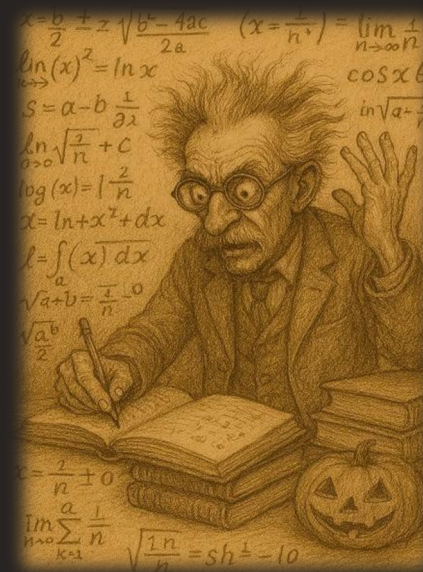




# Calculating Fall Rates



- Calculating the fall rate per 1000 patient days:
  - # of falls/BDOC (bed days of care)
  - BDOC = average daily census/month x days/month
  - Multiply by 1000
- Example: AL Community has had 8 falls with 1 serious injury in April.
  - Average daily census is 30.
  - Multiply 30 x 30 days = 900 BDOC
  - $8/900 = 0.0089$
  - $0.0089 \times 1000 = 8.9$  fall rate
  - Serious injury =  $0.0011 \times 1000 = 1.1$  injury rate

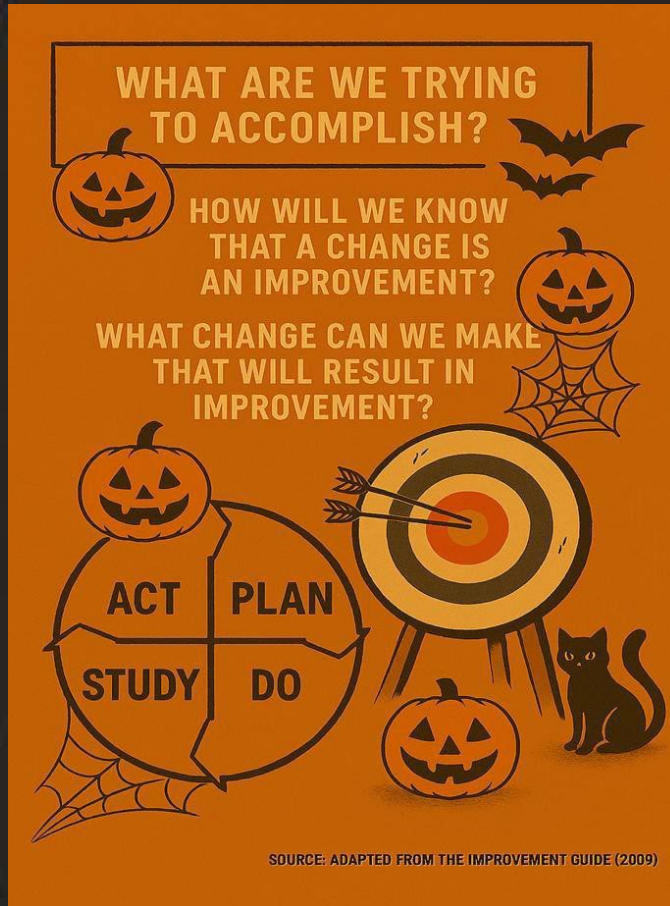


# Goals

- No national benchmarks for fall rates in assisted living
- National studies report residential care ranges of 7-13 falls per 1000 resident days
- Injurious falls about 2.6 per 1000 resident days
- Falls requiring hospitalization about 0.7 per 1000 resident days
- A reasonable goal is <7 falls per 1000 resident days
- For serious injury fall rates requiring hospitalization, <0.7 per 1000 resident days.
- Try to get rates as low as reasonably achievable!



# Know Your Target!



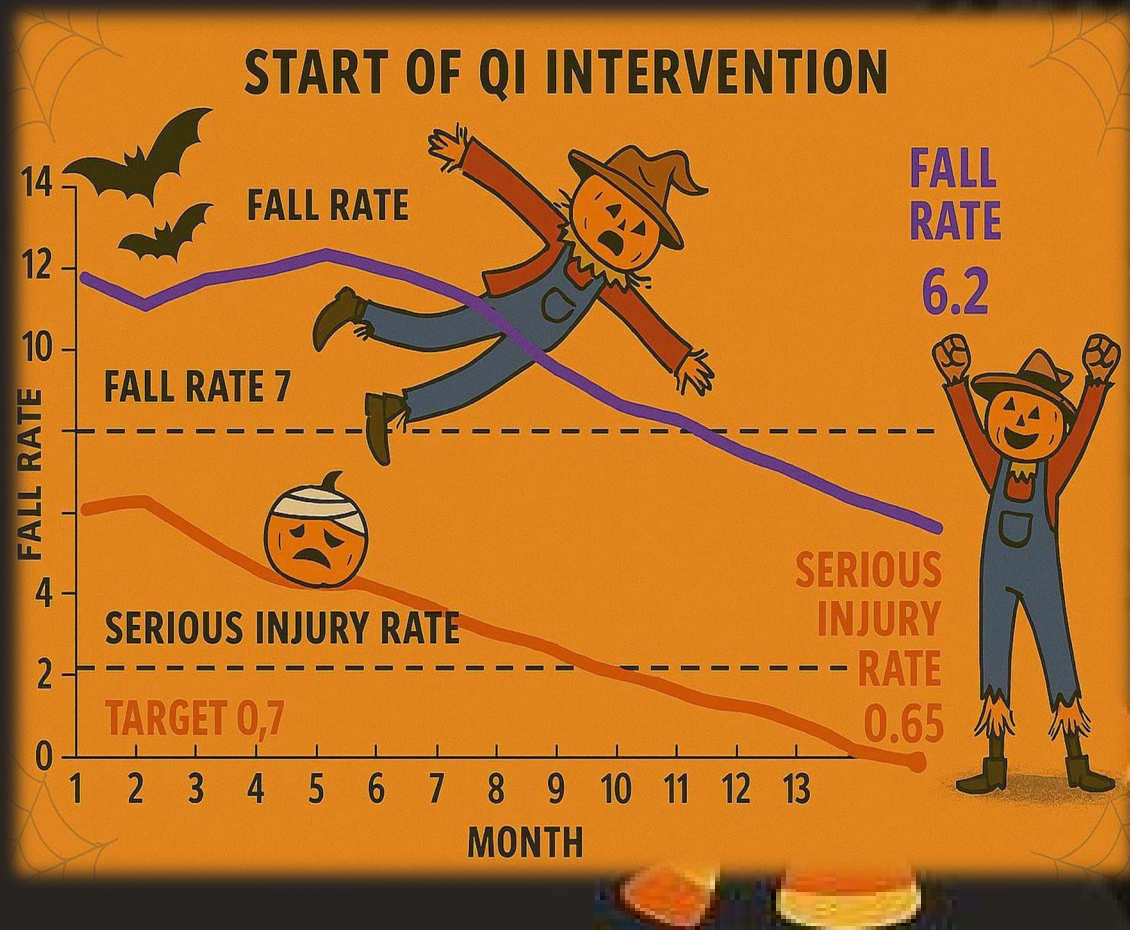




# Track Your Progress!



Aim Statement: By Halloween 2026, 1 year following the initiation of our quality improvement project, we will reduce our fall rate to 7 or less and our serious fall injury rate to 0.7 or less



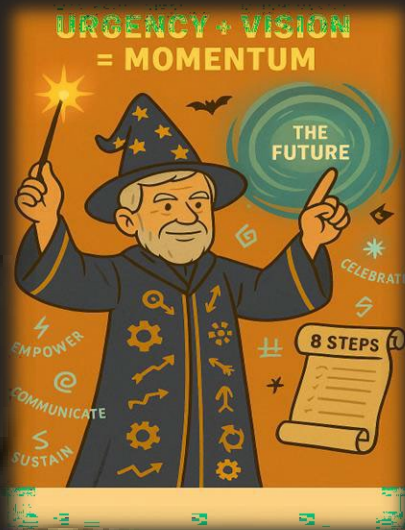
# DON'T BE A MUMMY— LEAD THE CHANGE!



## Change is scary... but hiding from it is scarier.

- **Brains!**—Zombies love them, but leaders need to use them to drive innovation.
- **Witch way forward?**—Cast a vision spell and guide your team through the fog.
- **Vampire-proof your strategy**—Avoid energy drainers and embrace daylight transparency.
- **Unwrap your potential**—Don't let fear keep you wrapped up in the past.





## KOTTER'S 8 STEPS TO ESCAPE THE HAUNTED HOUSE OF RESISTANCE!



Don't let your organization become  
a ghost town—  
Lead the change—before  
the cobwebs take over.





# Quiz: True or False



1. Most falls in elderly persons are associated with significant injury.

**False**

2. Falls are the leading cause of accidental death in the elderly.

**True**

3. Approximately 5% of older persons fall each year.

**False**

4. Falls in the older adult usually have one cause.

**False**

5. Orthostatic (postural) hypotension is a common cause of falls in older adults.

**True**





# Best Answer(s)



1. Which of the following types of medication are associated with an increased fall risk?
  - a. Thyroid supplements
  - b. Tranquilizers
  - c. Narcotic pain medications
  - d. Anti-depressants
2. Which of the following illnesses can increase fall risk in an elderly person?
  - a. Pneumonia
  - b. Parkinson's disease
  - c. Alzheimer's disease and other forms of dementia
  - d. Urinary tract infection



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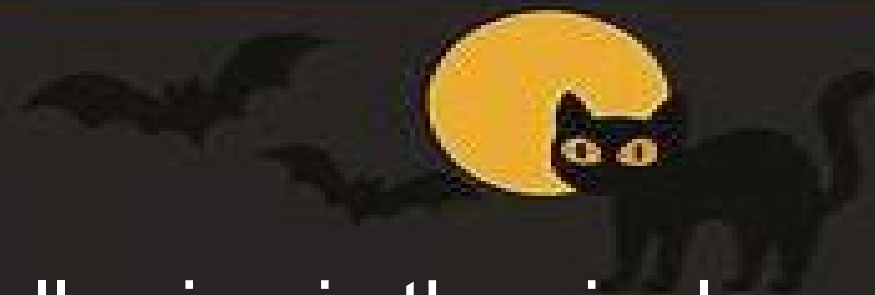
# Case 1

- An 85-year-old woman in an assisted living community is having her annual wellness visit.
    - Occasionally incontinent of urine
    - Sometimes gets dizzy when she stands
    - Fell 6 months ago, without injury
  - History: hypertension, declining memory (over past 3 years)
  - Medications: hydrochlorothiazide, donepezil, quetiapine
  - Physical examination:
    - Heart rate, 60 bpm; blood pressure, 150/80 mmHg seated and 130/70 mmHg standing
- She is thin and mildly cachectic.





# Case 1

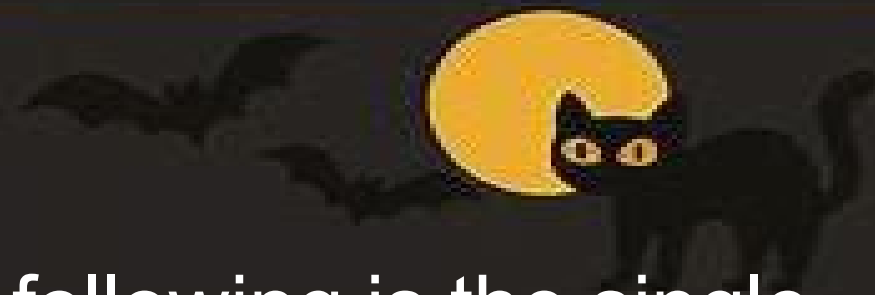


- Which one of the following is the single most predictive risk factor for this patient's future fall risk?
  - Dementia
  - Hydrochlorothiazide
  - Prior fall
  - Orthostatic hypotension
  - Quetiapine

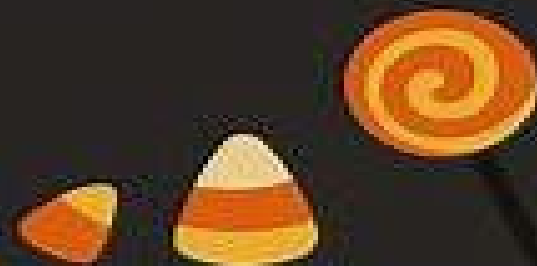




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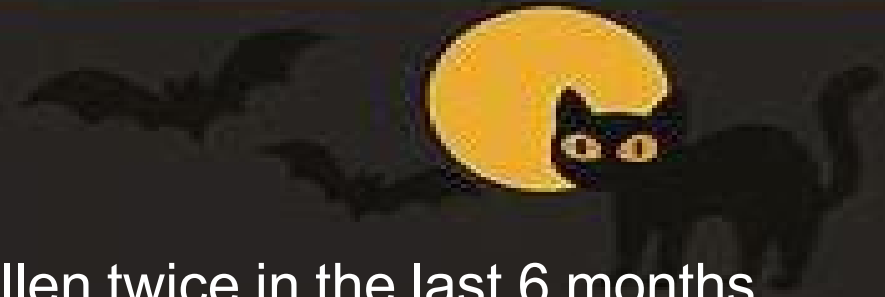


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  - Dementia
  - Hydrochlorothiazide
  - **Prior fall**
  - Orthostatic hypotension
  - Quetiapine





## Case 2



- An 85-year-old woman has fallen twice in the last 6 months.
  - Most recent fall resulted in a hip contusion, from which she has now recovered.
  - A personal trainer works with her 3 days per week doing gait and balance training.
- History: diabetes (controlled by diet), osteoarthritis
- Surgical history: cholecystectomy, removal of a cataract in her right eye
- Medication: acetaminophen as needed
- Physical examination:
  - Blood pressure, 148/80 mmHg (seated and standing)
  - Mild bilateral hearing loss
  - Visual acuity: 20/30 on the right and 20/80 with correction on the left





## Case 2

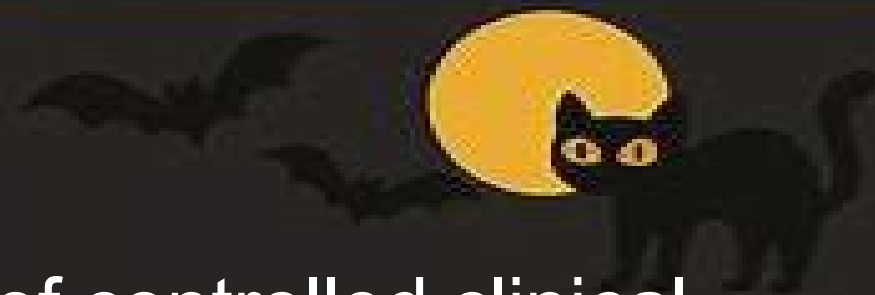


- Based on the results of controlled clinical trials, which one of the following interventions is most likely to help prevent future falls in this patient?
  - Removing the second cataract
  - Wearing hip protectors
  - Taking a vitamin D supplement
  - Wearing non-slide shoes
  - Using a personal alarm system





## Case 2



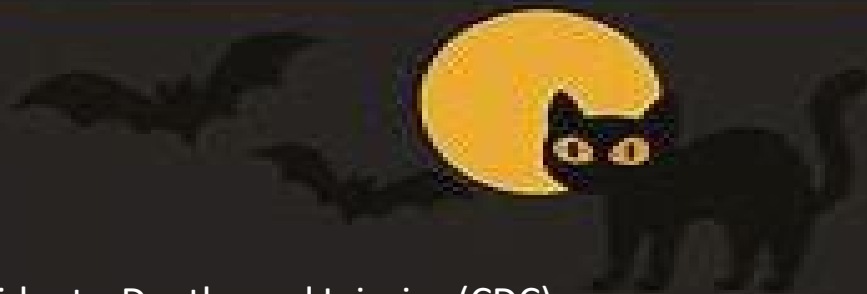
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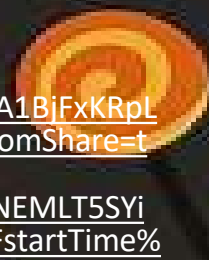
# Resources



- STEADI: Stopping Traumatic Elderly Accidents, Deaths and Injuries (CDC)
  - <https://www.cdc.gov/steady/index.html>
- The Improvement Guide: A Practical Approach to Enhancing Organizational Performance, 2<sup>nd</sup> Edition.
  - Langley GJ, Moen RD, et al. (2009) Jossey Bass Wiley.
- The Institute for Healthcare Improvement
  - [www.ihl.org](http://www.ihl.org)
- Hendrich II Fall Risk Model
  - <https://hendrichfallriskmodel.com/about-us/>
- Kotter International
  - [www.kotterinc.com](http://www.kotterinc.com)
- The Falls Prevention and Monitoring Program: A Quality Improvement Program for Residential Care/Assisted Living Communities

## Video presentation on Orthostatic Hypotension:

- [https://us06web.zoom.us/rec/play/msjGsCeEYq7QBBQ25Fch5SvhlZyJltc3onk\\_cYwQB3qA1BjFxKRplEE2a0FgghT2Cl8BEo1zHYLraMfXA.nPUFYTXFSDUg7Ps6?accessLevel=meeting&canPlayFromShare=true&from=my\\_recording&startTime=1737123460000&componentName=recording&originRequestUrl=https%3A%2F%2Fus06web.zoom.us%2Frec%2Fshare%2Fo2BrmNEMLT5SYi25NXCZm1hl\\_EzqTyBAYbNsli3JFbd4G1OOG9HtVyHrakGcC4lw.svBY4KQNVjQ7nq6G%3FstartTime%3D1737123460000%2520Passcode%3A%2520e%3D%261K%5EyM](https://us06web.zoom.us/rec/play/msjGsCeEYq7QBBQ25Fch5SvhlZyJltc3onk_cYwQB3qA1BjFxKRplEE2a0FgghT2Cl8BEo1zHYLraMfXA.nPUFYTXFSDUg7Ps6?accessLevel=meeting&canPlayFromShare=true&from=my_recording&startTime=1737123460000&componentName=recording&originRequestUrl=https%3A%2F%2Fus06web.zoom.us%2Frec%2Fshare%2Fo2BrmNEMLT5SYi25NXCZm1hl_EzqTyBAYbNsli3JFbd4G1OOG9HtVyHrakGcC4lw.svBY4KQNVjQ7nq6G%3FstartTime%3D1737123460000%2520Passcode%3A%2520e%3D%261K%5EyM)



# The Why...



"The purpose of human life is to serve and to show compassion and the will to help others."

-Dr. Albert Schweitzer

QUESTIONS?

